



Service Contract between the Pilgrim and the Organizer

Organizer No. : 10132. Pilgrimage Year 2019, Contract No. : _____. Belonging to Pilgrims' Group _____ under Yaseen Hajj & Umrah, with the help and assistance of Allah, in NAPERVILLE, State of IL. And on the day of _____ Corresponding to Hijri date _____. Agreement was reached by and between each of the following: Yaseen Hajj & Umrah. Licensed by the Ministry of Hajj, Kingdom of Saudi Arabia, pursuant to the Regulations and Bills regulating same, under Organizer No, 10132 for organizing the arrival of pilgrims from outside the Kingdom of Saudi Arabia. For a total number of (150) pilgrims, Head Office 1620 Pebblewood Ln Suite #292, Naperville, IL 60563. USA. Phone: 1 630-637-4500. Represented for the making and signing of this Contract by Mr. Syed Ali, in his capacity of Manager, which capacity that authorizes him to make and sign this Contract pursuant to the attached evidencing documents, being of USA Nationality. Hereinafter referred to for the purpose of this contract as (First Party – Organizer)

2. (Mr./Mrs. _____) Hereinafter referred to as (Second Party – Pilgrim) Now, therefore, after each Party has declared its full legal capacity, under Sharia's and the Regulation, to enter into contract, and having declared its full knowledge of the obligations and consequences that are involved in this Contract, and whereas he is aware of all the regulations, bills, decisions, instructions and criteria issued by the Government of the Kingdom of Saudi Arabia that regulate the arrival and service of pilgrims from outside the Kingdom of Saudi Arabia that are applicable to this Contract, the two Parties have agreed on the following items: Subject and Term of Implementation of the Contract First: The above preamble shall be considered a summary of the subject of this Contract, The two Parties have agreed that the term of this Contract shall not exceed the duration of the activities of the Hajj Season of the Year _____ only, the Contract term shall commence as of the date of the signature of this Contract by the two Parties. So that it shall not extend beyond the last day of the month of Muharram of the following year of the Hajj Season, pursuant to the "Umm Al-Qura Calendar.

Obligations and Services

First Stage: Preceding the Arrival of Pilgrims Air travel: As attached itinerary Service as per the website and flyer of the program selected, detailed description of the service.

Second Stage: of Staying at Makkah Al-Mukarramah the First Party declares having made an official and final contract with the authorities and persons who are legally recognized for accommodating the Second Party (the pilgrim) in Makah Al-Mukarramah and Al-Medina Al-Munwarah.

The two Parties have agreed that the stay of the Second Party shall be according to the following details: Duration of stay in Makah Al-Mukarramah as detailed in your programmer.

Third Stage: Performance of Rituals and Stay At Holy Sites the two Parties have agreed that the First Party shall provide to the Second Party the additional services during the stay at the Holy Sites (Mina, Arafat, Muzdalifah) other than the basics services that the Second Party is entitled to, and that are additional Upgraded with sofa beds and meals.

Fourth Stage: Stay in Al-Medina Al-Munawwarah. The two Parties have Tents agreed that the stay of the Second Party (the pilgrim) in Al-Medina Al-Munawwarah shall be according to the following details: Duration of stay in Al Medina Al-Munawwarah: about 4 days, commencing on 1st ZH to 5th ZH as per the package at 4 star hotels. Accommodation in a room (shared by four persons) which is at a distance not more than 500 meters from the Prophet's resting place.

Fifth Stage : Departure and Return of a Pilgrim to his Country

Air Travel As per itinerary the total costs of the contract and the method of payment: The Second Party shall pay a total sum of US\$ _____ to the First Party, which sum shall represent the total cost of such agreed services between the parties to this contract. General and Final provisions

Sixth Stage:

- The First Party shall take care of the safety of the Second Party and enable him/her to perform the Hajj rituals with ease and facility, and shall spare the pilgrim any obstacles or difficulties that he may encounter before or during their performance of the Hajj rituals.
- The two Parties have agreed to refrain from violating or breaching the regulations, bills and instructions that regulate the Hajj affairs, which are issued by the Ministry of Hajj and the other relevant official authorities, and shall fully comply with and implement the instructions, conditions and specifications which are determined by the competent authority at the Ministry of Hajj, the General Department of Civil Defense and the other official authorities that are connected with the Hajj activities or as regards the accommodation of pilgrims. in case of the existence of a problem or complaint connected with the services, the Second Party shall immediately submit it in written form after its occurrence and well in advance of his departure from the Kingdom to a branch of the ministry of Hajj in Makah Al- Mukarramah, or to the Jeddah Governorate or Al-Medina Al-Munawwarah or through the centers of complaint committees of the Ministry of Hajj which are spread throughout the various cities of Hajj and the Holy Sites, and shall attached thereto a copy of this contract and any other documents that are necessary to establish them. These shall be dealt with forthwith according to the subject thereof and the Pilgrim shall be entitled to obtain a document from the Ministry which proves the failure by the First Party to provide the service in order to present it to the competent authorities in his country if he wishes to pursue his claim before the authorities. The establishment of the failure of the First Party will entail legal questioning pursuant to the regulations and instructions
- The Pilgrim must take with him a true copy of this contract to refer to it personally or when asked by the authorities when necessary.
- The two Parties have agreed that for all official notifications and communications between them to be valid, they shall be made to the address of correspondence of each Party or through the official mail or the electronic mail inscribed at the outset of the contract and are to be signed by its two Parties or by those they officially authorize.

- This contract shall come into effect before the legal administration only after its signature by its two parties. No addition to its items or its obligations shall be valid unless it is made in writing and signed by the two parties or by their legal representatives and attached to the contract.
- The two parties have agreed that in case a dispute arises in the constructions or implementation of this contract it shall be settled amicably, falling such amicable settlement it shall be referred to the competent authority at the Ministry of Hajj, as a neutral Party, for effecting an amicable settlement of the dispute. Should this prove to be impossible, the two Parties may refer it to the competent judiciary courts, authorities or committees to decide on same pursuant to the regulations that are applicable or pursuant to the applicable regulations in the country from which the pilgrim had come.
- This contract has been drawn up in six original counterparts to which all the necessary annexes and documents are attached and signed by the Parties to this contract, each of whom has received a copy. The first Party shall deliver a copy to the Establishment of Tawafa that is concerned with his service in Makah AlMukarramah, a copy to the National Establishment of Guides in Al-Medina Al Munawwarah and a copy to the Consolidated Agents Office in Jeddah, and a copy to the General Administration of Pilgrims from abroad, at the Ministry of Hajj in Makah Al-Mukarramah.

First Party – Yaseen Hajj Umrah.

Name- Syed Ali

Second Party: **Pilgrim Name***

Signature: _____

Date: _____